MEMBER GUIDE

68171 6/25 California

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MEMBERSHIP INFORMATION

This *Member Guide* describes your Auto Club Member benefits.

All members are entitled to receive Classic benefits. Members who have paid the AAA Plus® or AAA Premier® dues and/or Optional RV and Motorcycle Roadside Assistance (Optional RV/Motorcycle) upgrade dues are entitled to receive the enhanced membership benefits, as applicable. Members may add Optional RV/Motorcycle as an additional upgrade to any AAA benefit level. Extended Roadside Assistance services for AAA Plus, AAA Premier or Optional RV/Motorcycle services and certain AAA Premier benefits are effective seven (7) calendar days after processing, and receipt of the full payment due.

AAA Premier benefits that have a 7 day wait period include the following: Tow of up to 200 driving miles, Vehicle Locksmith, One Day Free Rental Car with in-territory tow, Discount on the paid ID theft products, and Home Lockout Service.

If you have a vehicle disablement before you join, that disablement will not be covered after you join as one of your four allowable service calls per membership year. If you would like such service, a non-refundable service fee will apply. See AAA.com/ServiceFee for fee amount..

The AAA Plus Personal Notary and Passport photo benefits are available immediately after purchase. AAA Premier benefits that are available immediately after purchase include the following: Personal Notary, Passport photo, CARFAX Vehicle History Report, Air and rail processing fee waiver, Automotive Expert Consultation, Car Buying Consultation, and Vehicle Inspection Program rebate.

Membership is for personal, non-commercial use. Members cannot transfer or sell their membership, membership benefits or any roadside assistance service calls to any other person. Without limiting any other rights or remedies it may have, the Auto Club may cancel the membership, and seek payment of any costs incurred as a result of such misuse. The area serviced by Automobile Club of Southern California is one of nine territories ("Affiliate Territories") serviced by one of the following affiliated clubs: AAA Alabama, AAA East Central, AAA Hawai'i, AAA New Mexico, AAA Northern New England, AAA Texas, AAA Tidewater, Automobile Club of Missouri, and Automobile Club of Southern California.

Auto Club membership
All applications and renewals are subject to approval and acceptance by the Automobile Club of Southern California. If at any time during the year you decide that the Auto Club is not for you, we will give you a pro-rated refund of the membership dues you paid, excluding the new Member admission fee and discounts. **Membership eligibility, dues, fees, services and benefits are subject to change without notice.**

AAA primary and Associate memberships
The first membership in your household is the primary membership. An Adult Associate must be at least twenty-one (21) years old and reside in your household. There is a limit of one Adult Associate per household. Dependent Associates must be under twenty-one (21) years old and either live in your household or be full-time students away at school. Birth dates must be provided for Dependent Associates; there is no minimum age limit. Adult and Dependent Associates enjoy the same membership benefits as primary members. Primary members are responsible for the conduct and the service demands of their Associates and any costs to the Auto Club incurred as a result of misuse of Auto Club benefits by their Associates under the membership. An individual may be a Member on only (1) membership at a time.

Membership Renewal
The Auto Club membership is valid for one (1) year. The day, month and year that your membership expires appears on your membership card.

Membership may be renewed annually upon payment of applicable annual membership dues. Prior to the expiration of your membership, you will receive one (1) or more renewal notices. These notices will state the names of the current primary and Associate members, the current services, and the total membership dues required for renewal. You may add or change Associate members and services if desired. Your renewal payment is due as of your membership expiration date. We accept renewal payments up to ninety (90) days after your membership expiration date. If you renew your membership prior to your membership expiration date or within ninety (90) days thereafter, your original membership number, membership join date and membership expiration date will remain unchanged and your renewed membership term will expire one year from your membership expiration date, even if such new expiration date is less than one (1) year from the date you paid for your renewal. The Auto Club will continue to provide most membership benefits and services to you after your membership expiration date for a limited period of time; however, if you do not renew, you will be billed a service charge for certain services used during such period.

If you prefer not to renew, you may purchase a new membership at any time subject to all applicable new membership policies. New memberships are issued with new membership numbers, no prior "membership years," and may require payment of certain non-refundable fees, such as a new Member admission fee. New memberships expire one (1) year from the membership join date.

Membership Cancellation Policy
According to Auto Club bylaws, the Auto Club may cancel a person's membership or affiliation with the Auto Club if the Auto Club determines that the person's conduct or excessive service demands are detrimental to the welfare, standing, or best interest of the Auto Club or to other members. Members are responsible to the Auto Club for the conduct and service demands of their Associates.

AAA Auto Pay
If you are enrolled in AAA Auto Pay, your membership dues will be on automatic payment and your membership will renew automatically each year for one (1) year unless you call us at 800.222.3612 or visit your local branch to cancel AAA Auto Pay or your membership prior to your Auto Pay date. Each year, we will send you a statement of your current services and renewal dues amount no less than thirty (30) days prior to your expiration date. We will charge the dues shown on your statement seven (7) business days prior to your expiration date from your stored debit/credit card account on file if paying by credit or debit card, or about 1 business day before your expiration date from your stored checking account on file if paying with ACH payment.

By providing your phone number, you agree that we may contact you at the phone on file via a prerecorded voice message, auto-dialer, or text message in the event your AAA Auto Pay fails or in other circumstances related to AAA Auto Pay or your membership. By enrolling in AAA Auto Pay, you agreed that we can store your credit/debit/checking account information to process future payments. If your card issuing financial institution participates in the Card Account Updater program, we may receive an updated card account number and/or expiration date for your card on file. Unless you opt out of the program with your card issuer, we will update our files and use the new information for AAA Auto Pay. We will not receive updated information if your account has been closed.

Payments that cannot be processed or payments returned unpaid or otherwise rejected by your financial institution may result in cancellation of AAA Auto Pay enrollment and membership. Returned checks and returned electronic payments may be re-presented for payment. Each returned payment is subject to a returned payment fee, which may be debited electronically. See AAA.com/ServiceFee for fee amount.

Collecting Your Contact Information
As a membership organization, it's vital for the Auto Club to have our members' current contact information (e.g., address, phone and email) in order to provide Member benefits and to inform members of the various products and services offered by the Auto Club. We will ask for your contact information when you first become a Member. Thereafter, when you contact us, we will ask for your contact information to authenticate your identity and to ensure that we have your most current contact information. If you provide an email address, we will send you emails informing you of Member products and services, unless you unsubscribe.

Non-Solicitation Request
If you do not want offers from us or our affiliates, contact your local AAA branch or write to AAA California, Attention: membership Privacy, PO Box 25001 Mail Stop A112, Santa Ana, CA 92799-5001 and provide your full name and street address, membership number, telephone number and email address along with your request to be placed in our Do Not Solicit File.

Your request will take effect within 60 days of our receipt. During this time, you may receive mailings that were already in progress. You will continue to receive Westways magazine, other communications directly related to your membership, and promotional offers with your bills and renewal notices.

We send a privacy notice annually, as required by law. We reserve the right to modify this Notice at any time.

ROADSIDE ASSISTANCE

Roadside Assistance
Calls placed to our 24-hour call centers may be recorded to increase our ability to monitor the quality of service and assist in addressing Member concerns. **Please contact us and cancel your service request immediately if you no longer need assistance.**

When requesting service, be prepared to provide:
- Your name and AAA membership number
- Telephone number from which you are calling or can be contacted
- The exact location of your vehicle and nearest cross streets
- Make, model, year, color and license plate number of the vehicle
- Nature of the trouble

A SAFETY MESSAGE
If you are concerned for your safety or for the safety of others, tell the Auto Club service representative or the independent service provider. Procedures have been established to assist members in certain situations.

When requesting Roadside Assistance, it is very important to give an accurate location for you and your vehicle. If you are unsure of the vehicle's location, or you prefer not to remain with your vehicle, advise the service representative, who will work with you to establish a mutually agreeable location for the service driver to meet you. Accept service only from independent service providers that display the AAA or Auto Club emblem.

YOUR AUTO CLUB MEMBERSHIP CARD IS YOUR KEY TO SERVICE
To receive Roadside Assistance, you must present your Auto Club membership card or dues receipt and a matching valid driver's license or other state or federally issued photo identification to the independent service provider when the service vehicle arrives. Your identification may be scanned or swiped to verify your identity and authenticity of your photo identification. The provider may scan the Quick Response (QR) code on the back of a driver's license to ensure the validity of the identification card and further protect against identity theft. You must provide a driver's license for identification if you are the driver receiving roadside service from AAA.

Service is available only to the person named on the membership card, who is the driver or passenger in the vehicle at the time the vehicle is being serviced by our AAA provider. Auto Club memberships are not transferable, and membership service is not provided to non-members. Members cannot transfer or sell their membership or any service call to any other person. Other members of your household who want Roadside Assistance must have their own membership cards, in their own names, to obtain service.

Unless a valid Auto Club membership card and matching valid driver's license or other state or federally issued photo identification are presented at the time of service, you will be required to pay for the service provided at commercial rates.

If a Member is injured in an automobile collision, the independent service provider, when requested, will take possession of the vehicle and hold it until receiving instructions from the Member. Any storage fees will be the responsibility of the Member.

ALLOWABLE ROADSIDE ASSISTANCE SERVICE CALLS
Each Auto Club cardholder is entitled to four (4) Roadside Assistance service calls or reimbursements for personal, non-commercial use per membership year at no charge, subject to the service limitations and conditions in this guide. There will be a service charge for each additional service call after the fourth (4th) service call or reimbursement. The Auto Club will require immediate payment of a service charge by credit or debit card that will cover **"Classic"** benefit level services before providing Roadside Assistance on the fifth (5th) or subsequent service request in a membership year. Additional charges for Roadside Assistance services beyond the **"Classic"** benefit level, such as towing beyond seven (7) miles, the cost of emergency fuel and excess vehicle locksmith services, will be payable by the Member directly to the independent service provider at the time of service at such service provider's applicable rates. If the Member is unable to provide a valid credit or debit card to the Auto Club at the time of service request or the charge is not approved by the credit or debit card company, the Auto Club may send service on a **"Cash on Delivery"** (COD) basis, meaning all charges payable by the Member will be paid directly to the independent service provider at the time of service at such service provider's applicable rates. If a cardholder has an unpaid service charge balance and contacts the Auto Club for Roadside Assistance service, the Auto Club will require immediate payment of both the unpaid balance and the service charge for the current service call before providing service. The nonpayment of a service charge may result in cancellation of membership.

RV/MOTORCYCLE ROADSIDE ASSISTANCE
Members who purchase optional RV/ Motorcycle Roadside Assistance are entitled to an additional four (4) Roadside Assistance service calls or reimbursements for RV or motorcycle towing, extrication and winching, and RV tire change service per household per membership year. The Auto Club will pay up to $500 towards services per allowable RV/Motorcycle service call, up to $1,000 total per household per membership year on allowable RV/Motorcycle service calls. Members will be responsible for all other costs of service above that amount.

If RV or motorcycle towing or RV tire change service is obtained from a service provider outside the AAA network you may need to pay for service and submit a request for reimbursement. (See REIMBURSEMENT, page 6.) These benefits apply to any eligible RV or motorcycle you own, borrow or rent.

After the household has reached the fourth (4th) RV or motorcycle service call or reimbursement in a membership year, additional service requests will be provided on a **Cash On Delivery (COD)** basis, with all charges payable by the Member directly to the AAA Roadside Assistance service provider at the time of service. The Auto Club will not reimburse members for COD service calls over the four (4) call limit. In the event that service is rendered by the Auto Club after the fourth (4th) service call or reimbursement per household in a membership year, you may be assessed a service charge fee. The nonpayment of a service charge may result in cancellation of membership.

TYPES OF SERVICE

- **MINOR MECHANICAL FIRST AID**
  When it is safe, minor repairs may be attempted at the scene to place the vehicle in a drivable condition. These repairs cannot be guaranteed, and members should immediately proceed to a repair facility to consult a mechanic. The Auto Club cannot guarantee the availability of repairs. The Auto Club service representative or the independent service provider can assist you in locating a local AAA Approved Auto Repair facility, upon request.
- **BATTERY JUMP START**
  If your vehicle's battery is dead, the independent service provider will jump-start your vehicle if possible. If it cannot be started, towing will be provided under the towing benefit.
- **FLAT TIRE SERVICE**
  If the vehicle's spare tire is inflated and serviceable, it will be installed to replace a flat tire, if possible. When a serviceable spare tire is not available or cannot be installed, towing will be provided under the towing benefit. With optional RV and Motorcycle Roadside Assistance, members will receive RV but not motorcycle tire change service, subject to the RV/Motorcycle dollar amount limitations described in TOWING SERVICE – RV/MOTORCYCLE section below.
- **AAA MOBILE BATTERY SERVICE**
  AAA Mobile Battery Service is a mobile battery testing and replacement service. In areas where the service is available, a AAA Mobile Battery Service technician will test and assess the vehicle's battery and electrical system. If the existing battery fails the test and the Member would like to have the battery replaced, the Member can purchase a AAA battery. The technician will install a new battery, if available, that meets or exceeds the vehicle's original specifications. All batteries come with a 3-year free replacement period valid in the U.S. and Canada. **AAA Mobile Battery Service is part of Roadside Assistance for AAA members, provided by independent service providers, and is only available in select areas during select hours.** Batteries and battery warranties are provided by independent suppliers. The battery test and replacement service count as one (1) of the Member's four (4) allowable service calls per membership year. Batteries are available for most makes and models. Battery prices vary depending on vehicle make and model. Copies of the warranties are available for inspection from the technician at any time upon request. Membership Roadside Assistance terms and conditions apply to AAA Mobile Battery Service. Members must request and/or schedule battery service by contacting AAA.
- **EMERGENCY FUEL DELIVERY**
  If your vehicle runs out of fuel, a limited supply will be delivered, if available, in an emergency situation to enable you to reach the nearest service station. Classic members will be charged for the fuel. AAA Plus and AAA Premier members will not be charged for the limited supply of fuel. Diesel fuel must be requested when you request service and may not always be available. The provider may not be able to assist with priming if it is required after providing diesel fuel. In some cases, your vehicle may have to be towed if it runs out of fuel.
- **EXTRICATION/WINCHING SERVICE**
  If your vehicle becomes stuck, one (1) normally equipped service vehicle and one (1) driver will be provided to extricate or winch your vehicle when it can be safely reached from a normally traveled road or established thoroughfare. Extrication of vehicles parked on streets, driveways, parking lots or alleys which are snowbound or flooded is not covered under AAA membership. Service does not include shoveling snow from around a vehicle or clearing a road or driveway. If special equipment, more than one (1) service vehicle or more than one person is required, the associated costs may be at your expense. AAA Plus and AAA Premier members who require extrication or winching of a vehicle will be provided up to two (2) drivers and two (2) service vehicles, if needed, at no additional charge. Only members with Optional RV and Motorcycle Roadside Assistance will receive extrication or winching for an RV or motorcycle with up to two (2) drivers and two (2) service vehicles, if needed, subject to the dollar amount limitations described in TOWING SERVICE – RV/MOTORCYCLE section below.
- **VEHICLE LOCKOUT AND LOCKSMITH SERVICE**
  When the keys are locked inside the vehicle passenger compartment, the independent service provider will attempt to gain entry. If this attempt is not successful and the services of a vehicle locksmith are required to gain entry, the expenses are fully covered or reimbursable. (See REIMBURSEMENT, page 6.)

  When the services of a vehicle locksmith are required for lost or broken keys, keys locked in the trunk, or other automotive emergencies, vehicle locksmith service up to Sixty Dollars ($60.00) in parts and labor will be provided for Classic members. AAA Plus members receive up to One Hundred Dollars ($100.00) for parts and labor for the services of a vehicle locksmith, and AAA Premier members receive up to One Hundred Fifty Dollars ($150.00) for similar locksmith services.

  If a vehicle locksmith is not available or cannot place the vehicle in an operable condition, towing will be provided under the towing benefit.

  California law requires that locksmiths obtain identification from a person receiving lockout/locksmith service. Be prepared to show your driver's license.
- **TOWING SERVICE**
  When a vehicle cannot be started or safely driven, due to a sudden or unexpected breakdown, accident or other covered vehicle disablement, towing service is available on allowable service calls. A covered vehicle disablement is a sudden or unexpected mechanical, electrical or other failure of a motor vehicle that places the vehicle in an unsafe or undrivable condition. Not all independent service providers perform repairs at their facility. A Member must be present when the vehicle is delivered to a closed repair facility. Towing beyond the benefits described in this section will be performed at the Member's expense and may be subject to delay.
  - TOWING SERVICE – NON-RV/MOTORCYCLE VEHICLE
    The independent service provider can tow the vehicle back to its facility, no matter how far away, at no charge to the member on allowable service calls. If you choose to have the non-RV/MOTORCYCLE vehicle towed to another location (including a AAA Approved Auto Repair facility), it will be towed without charge on allowable service calls to a destination of your choice that is up to seven (7) driving miles from the point of breakdown for Classic members and up to 100 driving miles from the point of breakdown for AAA Plus members.

    With AAA Premier, you can use one (1) allowable Roadside Assistance service call per household per membership year for a non-RV/Motorcycle tow of up to 200 driving miles, and the remaining allowable service calls in the membership year for non-RV/motorcycle tows of up to 100 driving miles.

    AAA Plus and AAA Premier Benefits increase the distance limits on non-RV/Motorcycle tows, but do not add extra allowable service calls. AAA Plus and AAA Premier towing may be subject to a delay.
- TOWING SERVICE – RV/MOTORCYCLE
  With optional RV/ Motorcycle Roadside Assistance, the Auto Club will pay up to $500 towards services per allowable RV/Motorcycle service call, up to $1,000 total per household per membership year on allowable RV/Motorcycle service calls. Members will be responsible for all other costs of service above that amount. (See REIMBURSEMENT)

Vehicles will not be released or dropped at any location that is unattended. A member must be present when the vehicle is delivered to a closed repair facility. Towing beyond the benefits described above will be performed at the Member's expense and may be subject to delay.

RENTAL CAR BENEFITS
(In conjunction with a Roadside Assistance Tow in Southern California)

All rental car benefits described below are valid within the thirteen (13) counties served by the Automobile Club of Southern California only. Rental car benefits must be used in conjunction with a tow which is one (1) of the four (4) allowable Roadside Assistance service calls.

A Member whose car is being towed and needs a rental car in Southern California can get a replacement vehicle at a discounted rate from an Auto Club preferred rental car provider. AAA Plus members receive a complimentary one-car-class upgrade in addition to the AAA-discounted rate. If the one-car-class upgrade vehicle is not available, the AAA Plus Member will receive the next higher car class, subject to availability.

If you are a AAA Premier Member whose car is being towed and who needs a rental car in Southern California, we will arrange for you to get a standard class or equivalent rental car for one (1) day, at no charge, from an Auto Club preferred rental car provider. Rental must be arranged by the Auto Club. Each AAA Premier cardholder is entitled to one (1) complimentary one-day standard class or equivalent rental car per membership year. The AAA Premier Member has up to forty-eight (48) hours from the time of the tow to contact the Auto Club and request the one-day complimentary rental car. Service must be provided by the rental car provider arranged by calling the AAA Roadside Service number on the back of the membership card and cannot be for an out-of-territory rental. AAA Premier members are responsible for subsequent day's rental charges, upgrades, vehicle insurance, mileage and fuel charges, and any other charges, fees or taxes. Once the one-day complimentary rental car benefit has been used, AAA Premier members are entitled to the AAA discounted rental car rates and complimentary one-car-class upgrade described above. The complimentary class upgrade may not be used in combination with the one-day complimentary rental car benefit.

You will need to present your Auto Club membership card and a major credit card at the time of rental. Normal rental qualifications and other restrictions, including age restrictions, apply. Rental cars are subject to availability. Rental fee subject to change. A refundable deposit may be required.

Members who obtain a rental vehicle from an Auto Club preferred rental provider can receive assistance to get to a rental location. Assistance includes having a vehicle delivered to the Member the next day or pickup and drop off to the nearest rental location or up to a Fifty Dollars ($50.00) reimbursement for taxicab fare to the nearest rental location. The taxicab fare expense will be deducted from the charge for rental days, or if the rental is a one (1) day rental only, and the rental charges do not exceed the taxicab fare, the Auto Club preferred rental provider will return the reimbursement by mail to the Member, provided that Member supplies the receipt and proof of breakdown to receive the reimbursement. For AAA Premier members, if the rental is a one (1) day complimentary rental only, the Auto Club preferred rental provider will return the reimbursement by mail to the Member, provided that Member supplies the receipt and proof of breakdown to receive the reimbursement.

RIDE ASSIST
If you are a AAA Premier Member and have an accident or breakdown, an Auto Club representative can help you make rental car or other transportation arrangements.

ACCIDENT ASSIST
AAA Premier members can receive verbal assistance at the time of an accident or breakdown. When you call for Roadside Assistance, an Auto Club representative can help you contact family members, locate restaurants and find hotel accommodations.

INDEPENDENT SERVICE PROVIDERS
Roadside Assistance services as described in this Guide are provided by independent businesses under contract to the Auto Club (not employees or agents of the Auto Club, the American Automobile Association or other AAA clubs). These businesses are selected for their ability to provide Roadside Assistance. We cannot guarantee they will have parts or be able to provide repairs.

While responsibility for injury, loss, damage or unsatisfactory workmanship caused by the acts or omissions of any independent service provider remains with the independent service provider, the Auto Club will attempt to assist members in resolving complaints involving an independent service provider. Member complaints should be received as soon as possible and before additional repairs are made on service failures or damaged vehicle and property caused by our provider. Failure to do so may limit our ability to assist.

ELIGIBLE VEHICLES
The following motor vehicles are eligible for service, provided the vehicle type is one that customarily qualifies for highway registration and is not loaded, altered or constructed in such a way as to cause damage or create a hazard when being serviced:

- Automobiles, pickup trucks, sport utility vehicles, vans, minivans and light-utility motor are eligible for those services which can be safely performed with equipment available from the independent service provider, including slings, wheel-lift devices, car carriers (flatbeds) and dolly wheels.
- Recreational Vehicles (RVs) are eligible for service with the exception of towing, extrication/winching and tire change service. Towing, extrication/winching and tire change service for RVs is available with Optional RV and Motorcycle Roadside Assistance. RVs include motor homes, camper vans and cab-over campers, and recreational trailers including camping trailers, fifth-wheel trailers and empty horse trailers. Boat trailers, personal watercraft trailers and ATV trailers must be either empty or transporting recreational vehicles or equipment. Utility trailers must be carrying recreational equipment (for non-commercial use). Commercial trailers are excluded. Service does not include transportation of horses.
- Motorcycles are eligible only for the delivery of fuel and locksmith services. Towing and extrication and winching service for motorcycles is available with Optional RV and Motorcycle Roadside Assistance. Motorcycles must be licensed for highway use.

SERVICE OUTSIDE SOUTHERN CALIFORNIA
Outside Southern California, Auto Club members are entitled to Roadside Assistance from the local AAA or Canadian Automobile Association (CAA) club servicing the area. Members will be required to pay the independent service provider for any service that the local AAA or CAA club does not normally provide its members (including RV and motorcycle towing and RV tire change service for those members with the optional RV and Motorcycle Roadside Assistance). An application for reimbursement of service charges may be submitted to the Auto Club for consideration. (See REIMBURSEMENT, page 6.)

CHECK ACCEPTANCE FOR EMERGENCY REPAIRS
A Member's personal check for up to Two Hundred Fifty Dollars ($250.00) will be accepted by the independent service provider for emergency repairs and services. A valid membership card and driver's license will be required for identification.

EXTREME SERVICE CONDITIONS
The Auto Club will make every effort to ensure that the provision of Roadside Assistance can be made under all conditions. During severe weather

or road conditions, however, there may be some service delays before help can reach you. Heavy traffic may also delay the arrival of the service provider driver. Because towing is by far the most time-consuming type of service the Auto Club provides, towing operations may be temporarily suspended to avoid excessive delays to members waiting for other services. During such times, priority will be given to members stranded away from shelter or to members with vehicles that have skidded and/or become stuck on highways in severe snowstorms.

SERVICE LIMITATIONS
Service will be limited to that which can be provided with equipment ordinarily used for Roadside Assistance by the independent service provider serving the area. Service will not be provided when the disabled vehicle cannot be safely reached or serviced without damage to the vehicle or servicing equipment.

Service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good operating condition. The Auto Club cannot render service repeatedly to a vehicle in need of repair.

Service is intended for personal, non-commercial use, and only provided for a covered vehicle disablement. An individual's Auto Club membership may not be used by a business or organization to provide roadside assistance service for its customers, employees or vehicles, including, but not limited to, taxicabs, limousines, shuttles and other commercial vehicles for hire.

Towing service will not be provided for a covered vehicle disablement and will not be provided for the purpose of transporting vehicles due to a purchase, sale, renovation, auction transaction, car show exhibition, charitable donation, relocation or any other similar situation, even if the intent is to repair the vehicle. Such tows are considered **"convenience tows"** and are not covered roadside assistance services.

Without limiting any other rights or remedies it may have, the Auto Club may seek reimbursement from a primary or Associate Member for roadside assistance services fraudulently or wrongfully obtained by the primary or Associate Member. Primary members are responsible for the conduct and the service demands of their Associate members.

The following services are not provided under the membership benefit:

- Service to a vehicle located in an area not regularly traveled by private passenger vehicles (such as a beach, open field, creek bed, private logging, or forest service road).
- Shoveling snow from around a vehicle or clearing a road or driveway.
- Servicing or extrication of vehicles on inaccessible streets, back roads, driveways, parking lots or alleys which become snowbound or flooded.
- Towing of vehicles purchased in an inoperable condition.
- Cost of vehicle locksmith services beyond what is necessary to place the vehicle in a condition to be safely driven (such as duplicating keys, non-emergency lock repairs and re-keying of vehicle locks).
- Service in situations where a membership card and a matching valid driver's license or other state or federally issued photo identification is not provided to the driver. You must provide a driver's license for identification if you are the driver requesting roadside service.
- Use of two (2) or more Roadside Assistance service calls to extend the Member tow mileage benefit for the same breakdown.
- Towing, extrication/winching and tire change service for RVs and towing and extrication and winching service for motorcycles, unless the Member has Optional RV and Motorcycle Roadside Assistance.
- Towing to or from auto dismantlers or salvage yards, or from one storage location to another.
- The installation or removal of snow tires or chains.
- Charges related to impound or stolen vehicle recovery, towing or storage.
- Installation of automotive parts that are not provided by an independent service provider.
- AAA Plus, AAA Premier, and Optional RV and Motorcycle Roadside Assistance services, along with other selected benefits, prior to seven (7) calendar days after processing and receipt of full payment due.

REIMBURSEMENT

If it is necessary for a Member to pay for covered membership service at commercial rates, the Member must request an itemized receipt listing the Member's name, vehicle and services rendered by the service provider. For reimbursement consideration, the Member must present or send the original receipt and an explanation of the circumstances to any Auto Club branch within sixty (60) days of the date of service. A reimbursement counts as a Roadside Assistance service call. (See ALLOWABLE ROADSIDE ASSISTANCE SERVICE CALLS.)

Reimbursements for services, including services received outside of Southern California, will only be considered for those membership services which the Auto Club provides without charge. (Exception: Vehicle locksmith service will be reimbursed up to Sixty Dollars ($60.00) for Classic members, One Hundred Dollars ($100.00) for AAA Plus members and up to One Hundred Fifty Dollars ($150.00) for AAA Premier members.) Certain terms, conditions and exclusions apply and are subject to change without notice. A service charge will be deducted from a reimbursement when applicable. Reimbursement is not provided for taxi fares, telephone calls, rental cars, etc.

Members will be reimbursed for membership services at the prevailing commercial rates when AAA service was requested from a AAA or CAA club, but the membership could not be verified. Reimbursement will be issued upon subsequent verification that the Member's valid membership was in effect at the time of service.

PARTIAL REIMBURSEMENT

Only partial reimbursement, limited to the amount the Auto Club would have paid an independent service provider, will be made when AAA was not contacted to provide service. If towing is covered by an automobile insurance policy, the maximum reimbursement for a tow bill will be limited to the amount the Auto Club would have paid an independent service provider to provide the service. Certain terms, conditions and exclusions apply and are subject to change without notice. A service charge will be deducted from a reimbursement when applicable.

Home Lockout

If you are a AAA Premier Member and you become locked out of your home, you can receive up to One Hundred Dollars ($100.00) in locksmith services to pick or drill the lock to gain access to your home from the outside. Home lockout service is reserved for a AAA Premier Member's primary residence in Southern California only and excludes all other buildings or locked areas. The service provides up to One Hundred Dollars ($100.00) for the cost of re-keying, changing locks or making a new key only when the lock must be drilled to gain entry to the home or if keys are lost or stolen. Any charges in excess of One Hundred Dollars ($100.00), as well as all charges associated with any other residential locksmith services, are at the expense of the AAA Premier Member. Home lockout service is limited to one (1) usage per AAA Premier household per membership year.

Home lockout service is not transferable to any other person. The AAA Premier Member must be present at the time of service. Identification and proof of residence is required. In the case of rental property, approval of the property owner may be required. Service is valid only in the thirteen (13) Southern California counties served by the Automobile Club of Southern California. Service is provided by independent locksmiths and is subject to availability; if the Auto Club cannot dispatch service, the Member will be referred to a commercial locksmith and will be reimbursed for covered service up to one hundred dollars ($100.00). Locksmith arrival time is based on locksmith availability.

TRAVEL

Travel Agency

Full service leisure travel agency benefits are available from AAA Travel, with Member-only benefits on select cruise or land vacations, rental cars, hotels, and more. Members receive a discount on processing fees when purchasing airline or rail tickets through a AAA travel advisor. International driving permits and discounted passport photos are also available at your local Auto Club branch. AAA Premier members receive one (1) free set of passport photos per membership year, only available at the Auto Club branch. Members save on expedited passport and travel visa courier services online.

Travel Guides

Next generation AAA TourBook® guides are available free online, designed to help discover destination content including AAA Diamond-designated hotels and restaurants, fast facts, and AAA discounts.

AAA Plus members receive fifty percent (50%) off the listed cover price for select European travel guides. AAA Premier members receive these same select

European travel guides for free. These travel books are limited to one (1) free per title, per AAA Premier cardholder, per membership year. Both AAA Plus and AAA Premier members receive free international maps published by AAA.

Hertz® Car Rentals
AAA members receive discounts for Hertz car rentals for domestic and international leisure travel. Members can also get free use of one child safety seat, a 10% discount off Hertz fuel purchase option and free additional drivers who are AAA members, hold a major credit card in their own name and meet standard rental requirements. AAA members that join Hertz Gold Plus Rewards can receive points to use towards rewards, experiences and more. Advance reservation required. Subject to availability. Your AAA membership provides exclusive benefits and savings when you book with your AAA travel advisor or visit AAA.com/Hertz. Your Hertz/AAA CDP ID # is 004.

Travel Insurance
Members can purchase travel insurance for vacations as well as Mexico auto insurance for driving into Mexico. Travel insurance is offered through Allianz Global Assistance, underwritten by BCS Insurance Company or Jefferson Insurance Company and administered by AGA Service Company. Mexico Automobile Insurance is provided by Grupo Nacional Provincial, S.A. Contact your local Auto Club branch for more information.

Underwritten by BCS Insurance Company or Jefferson Insurance Company. Allianz Global Assistance is the licensed producer and administrator. Automobile Club of Southern California or affiliates act as producer in HI and KS. Insurance plans include insurance benefits and assistance services. Terms, conditions, and exclusions apply. Contact Allianz Global Assistance at 800-284- 8300 or 9950 Mayland Drive, Richmond, VA 23233 or customerservice@allianzassistance.com.

Travel Assistance
AAA Premier members can receive Travel Assistance and Concierge Services twenty-four (24) hours a day, seven (7) days a week—in the United States or internationally—when they are on planned trips one hundred (100) miles or more from the AAA Premier Member's primary residence which include at least one overnight stay and are not more than forty-five (45) days in duration. Concierge Services are also available prior to a planned trip. These services are available to AAA Premier members and their spouses and unmarried dependent children age twenty-one (21) or under who are traveling with the AAA Premier Member.

24-Hour Travel Assistance* for AAA Premier members includes:
- Emergency message center
- Lost ticket and document replacement arrangements
- Lost baggage assistance
- Emergency airline and hotel reservations
- Legal referrals
- Money transfers, including emergency cash transfer arrangements
- Assistance translation services
- Prescription replacement arrangements
- Medical provider referrals, appointments and admission arrangements
- Medical case monitoring and liaison service
- Emergency medical transportation arrangements
- Emergency visitation arrangements

Concierge Services* for AAA Premier members include:
- Destination information
- Travel referrals and reservations
- Restaurant and spa recommendations and services
- Event tickets
- Health club information, referrals and reservations
- Tour information
- Gift basket and floral delivery
- Business services
- Golf tee times and reservations (subject to availability), golf referrals, and information

24-Hour Travel Assistance and Concierge Services for AAA Premier members, please call the numbers below:
800.586.8456 (Toll-free, Domestic)
804.673.1563 (Collect, International)

The Member must purchase AAA Premier service prior to travel departure date in order to use these services. AAA Premier benefits include these services, which are service benefits and not financial benefits. Any costs associated with these services are paid by the Member.

***AGA Service Company (dba Allianz Global Assistance) is the provider and administrator for these benefits. Certain restrictions and limitations apply.**

Benefits and service provider are subject to change without notice.

AUTOMOTIVE

Car Buying Service
The AAA Car Buying Service provides an easy-to-use, no-hassle car buying experience for members. Choose from a network of AAA Recommended Dealers to purchase your next new or pre-owned vehicle. Members receive AAA preferred, pre-arranged prices on most new cars at AAA Recommended Dealers, with access to new car estimated pricing online in just minutes. Plus, you can view new car dealer inventory online for select vehicle makes and models at participating dealers.

Members receive pre-arranged pricing for pre-owned vehicles in inventory listed on the Auto Club web site. There is a 5-day/500-mile buy-back guarantee on eligible pre-owned cars. (A Two Hundred Dollar ($200.00) restocking fee may apply.) See dealer for details. Additional restrictions may apply.

Members also receive twenty percent (20%) off extended service contracts and after-market accessories (such as car alarm systems, electronics, specialty rims, etc.), and 15% off of factory warranties at the time of purchase on a new or pre-owned car at the AAA Recommended Dealer. AAA Premier members can also call the toll-free number listed on the back of their membership card for a free new or pre- owned car buying consultation. The Car Buying Service is free to Auto Club members. For a referral to the nearest AAA Recommended Dealer call us at 800.709.7222, visit an Auto Club branch or go to AAA.com/Auto.

All new cars arranged for sale are subject to availability and a price pre-arranged with the selling franchised new car dealer. A promotional fee has been paid by the participating dealers.

The AAA Car Buying Service is only available to members, with no obligation to purchase a vehicle after consulting with a AAA Recommended Dealer. The Auto Club's pre-arranged pricing is regularly re-negotiated by the Auto Club and is otherwise subject to change. The AAA Car Buying Service is available for most makes and models. Limited supply and special edition vehicles may be excluded. Other restrictions may apply. See dealer for details.

RV Buying Service

Members receive up to 20% off the Manufacturer's Suggested Retail Price (MSRP) from Giant RV for most Class A, B, & C motorhomes, as well as toy haulers and 5th wheel trailers. Go to AAA.com/BuyAnRV for details.

Vehicle Pricing & Research Services

You can research your next new or pre-owned car online at AAA.com/Auto. The new car configuration tool allows you to select the vehicle options you are interested in, and then gives you a detailed estimate of the car's price, with your specific selections.

Members can also get pricing reports for new cars using the new car configurator. The pricing reports include MSRP (Manufacturer Suggested Retail Price) and invoice prices for the base vehicle and options.

For pre-owned cars, you can view thousands of pre-owned vehicles for sale by dealers through the AAA Car Buying Service's online inventory available at AAA.com/Auto.

CARFAX Vehicle History Reports

Classic and AAA Plus members can purchase CARFAX Vehicle History Reports for twenty percent (20%) off the retail price online by logging in to AAA.com/Auto.

AAA Premier members may request one (1) free CARFAX Vehicle History Report per membership year exclusively available through AAA Premier Services, by calling the toll free number listed on the back of their AAA Premier membership card, and may purchase additional CARFAX Vehicle History Reports at a forty percent (40%) discount online by logging in to AAA.com/Auto.

AAA Approved Repair

Members save ten percent (10%) on regularly-priced parts and labor, (up to $75), upon requesting the discount at AAA Approved Repair facilities (AAA Approved Auto Repair and AAA Approved Dealer Repair). Plus, members can get a free maintenance inspection with any paid service, upon request. Most passenger cars and light trucks are eligible. Members also receive Auto Club's support to help resolve disputes arising from a service or repair at a AAA Approved Repair facility.

Cannot be combined with any other discount or coupon. Valid AAA membership card must be presented at the AAA Approved Repair facility at the time of service. Other restrictions may apply. See facility for details.

Automotive Expert Consultation

AAA Premier members can receive free advice on vehicle problems and repairs from our specialized team of automotive consultants.

Vehicle Inspection Program

Members can bring their vehicle to a participating AAA Approved Auto Repair facility for a comprehensive inspection using standards and procedures developed by AAA. For a fee, the facility's technicians will thoroughly inspect the engine, transmission, suspension, drive axles, electronic system and more. See participating AAA Approved Auto Repair facilities for details and scope of vehicle inspection.

AAA Premier members may receive up to a Forty-Five Dollars ($45.00) rebate off the current full price of a Vehicle Inspection Program service. Price and AAA Premier Member rebate subject to change without notice. Limit of one (1) Vehicle Inspection rebate per AAA Premier cardholder per membership year. Rebate may not be combined with any other offer or discount. Other restrictions apply. For additional terms and conditions and to obtain a mail-in rebate form, visit AAA.com or contact your local Auto Club.

DMV Vehicle Registration Services

At all Auto Club branches, members can take care of most personal DMV vehicle registration transactions. You can renew your registration and get your tags instantly, transfer ownership for used vehicles (including motorcycles and trailers) and used vessels. DMV vehicle registration services are available Monday through Saturday at all branches.

Smog Check and DMV Renewal

Members can take care of their smog check inspections and DMV renewals for personal vehicles at our Costa Mesa and Los Angeles Test-Only Smog Centers.

Auto Club Driving School®

AAA developed a DMV approved, 30 hour, premier research-based novice driver curriculum with teen safety in mind, so you can confidently put your new driver on the road. In addition to the online novice driver course, the Auto Club Driving School offers 6 or 10 hours of behind-the-wheel driving instruction. The Auto Club Driving School is sponsored by Enterprise Rent-A-Car . Courses are taught by AAA-trained and state-licensed instructors. The Auto Club Driving School License #3839.

Mature Driver Improvement Class

Many drivers over age fifty-five (55) recognize their driving knowledge can use a tune-up. For just such drivers, AAA offers an 8-hour online Mature Driver Improvement course. For drivers who have already completed an 8-hour program, a 4-hour online renewal course is also offered. Auto Club members receive a discount on both courses. Drivers who complete the courses may be eligible to receive a discount on a portion of their auto insurance.

MEMBER SERVICES

AAA Discounts & Rewards®

Your AAA membership gives you access to thousands of discounts on popular theme parks, movies, and must-see attractions across the country. Plus, save on everyday essentials like dining, wellness, gas, travel and much more! Check out all the AAA member discounts waiting for you at AAA.com/Discounts.

Discounts, products and vendors are subject to change at any time without notice. Restrictions apply. For full terms and conditions and to view current discounts, visit AAA.com/Discounts.

Identity Theft Protection

Each AAA Member age eighteen (18) or older can receive FREE identity theft monitoring with ProtectMyID® Essential. This free benefit includes: free daily monitoring of your Experian® credit report, free email alerts when key changes are detected on your Experian credit report, free monthly "all clear" email alerts when no changes are detected, lost wallet assistance and free fraud resolution support. To get this free benefit, enroll online or by phone. AAA Premier® members with ProtectMyID® Essential receive the additional benefit of Ten Thousand Dollars ($10,000) in identity theft insurance at no extra charge.

AAA also offers two additional levels of protection to help you take control of your identity, both at a discounted monthly rate. AAA Premier members save an additional ten percent (10%).

ProtectMyID® Essential, ProtectMyID® Deluxe and ProtectMyID® Complete are provided by Experian®. To be eligible to enroll in either ProtectMyID Essential, ProtectMyID Deluxe or ProtectMyID Complete, you must be eighteen (18) years of age or older and a current AAA Member. A valid email address and access to the internet is required for ProtectMyID Essential. Products subject to change or termination at any time without notice. Certain terms, conditions, and restrictions apply. For more information visit AAA.com/IDProtect.

Identity theft insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc.(AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Refer to the actual policies for terms, conditions and exclusions of coverage. Coverage may not be available in all jurisdictions.

***Westways*® Magazine**
As a Member of the Auto Club, you'll automatically receive either *Westways, Orange County Westways* or *San Diego Westways* magazine five (5) times a year. An annual $2 subscription to one (1) of these *Westways* magazines is included in the membership dues. This amount cannot be deducted.

AAA Visa Signature® Credit Cards
Meet your new go-to credit card for everywhere you go. AAA has two cards to choose from; which card is best for you? Our **AAA Daily Advantage Visa Signature®** Credit Card is perfect for those who value earning cash back for life's everyday adventures, and our **AAA Travel Advantage Visa Signature®** Credit Card is ideal for those who want cash back to complement a travel-focused lifestyle. Visit AAA.com/CreditCard to learn more.

For information about rates, fees, other costs and benefits associated with the use of this credit card, visit AAA.com/CreditCard and refer to the disclosures accompanying the application.

Offer is exclusive to AAA Travel Advantage Visa Signature® Credit Card or AAA Daily Advantage Visa Signature® Credit Card holders enrolled in the AAA Travel Advantage or AAA Daily Advantage Rewards program. For offers associated with a specific category, earnings will only be awarded if the merchant code for the purchase matches a category eligible for the offer. Each merchant is assigned a code by a third party that indicates the merchant's area of business. Comenity Capital Bank does not have the ability to control assignment of merchant codes. Cash back can be redeemed as statement credits, direct deposit, rewards and qualifying purchases at participating AAA locations. This rewards program is provided by Comenity Capital Bank and its terms may change at any time. For full Rewards Terms and Conditions, please see AAA.com/AdvantageTravelTerms or AAA.com/AdvantageDailyTerms..

Credit card offers are subject to credit approval.

AAA Travel Advantage Visa Signature® Credit Card or AAA Daily Advantage Visa Signature® Credit Card Accounts are issued by Comenity Capital Bank pursuant to a license from Visa U.S.A. Inc. Visa is a registered trademark of Visa International Service Association and used under license.

Notary Service
Notary service is generally available at all Auto Club branches, Monday through Friday only, during normal business hours. Members receive discounted service rates for personal transactions. Notarizations for business transactions are available to members at standard service rates. Notarizations must be obtained at an Auto Club branch only and fees are subject to change without notice. Certain restrictions apply.

Mobile App
Members can access their digital membership card and proof of insurance on their smartphone using the Auto Club App. They can request Roadside Assistance and track the service vehicle to know when help is arriving. Members also get additional benefits, including Member discounts, gas prices, travel and more. The Auto Club App is available on iPhone and Android.

Electronic proof of insurance may not be valid as proof in all states. Please keep your hard copy version on hand. Must be a current AAA Member and insured through AAA to use this feature. Service Tracker through the Auto Club App is subject to availability and may not work correctly if either your GPS or the service vehicle's GPS is not enabled. Membership Roadside Assistance terms and conditions apply. Message, data and roaming rates may apply.

INSURANCE

Insurance
Get a free quote on auto, motorcycle, collector car, homeowners, condo, renters, watercraft, personal umbrella, rental, secondary/vacation home, small business and life insurance by calling or visiting an Auto Club branch or visit us online at AAA.com.

Separate purchase of AAA membership is generally required to obtain and renew AAA insurance coverage. **AAA insurance is a collection of AAA branded products, services and programs available to qualified AAA members. AAA personal lines insurance is provided by the Interinsurance Exchange of the Automobile Club (the "Exchange"). Life insurance is underwritten and annuities are provided by AAA Life Insurance Company, Livonia, MI.** AAA Life is licensed in all states, except NY. The Motor Club and/or its affiliates act as agents for their affiliate insurers, including AAA Life. AAA Life CA Certificate of Authority #07861. CA DOI LIC # 0003259.

AAA Accident Assist
Auto insurance through AAA comes with a complete accident recovery program called AAA Accident Assist which can start to handle your needs from the scene of an accident with one phone call to AAA at 800.672.5246.

At the scene of the accident, AAA:
- Sends a AAA Roadside Assistance Service Provider vehicle
- Tows your vehicle to a repair shop in our AAA Member Preferred Repairs Program, or the repair shop of your choice
- At your request, contacts family members on your behalf

Immediately after the accident, AAA:
- Arranges a rental vehicle for those with rental coverage
- Completes your claim notice at your convenience

If your car is repaired at a AAA Member Preferred Repairs Program shop, AAA:
- Saves you time by scheduling a repair without you having to wait for an adjuster
- Gives you a lifetime warranty on workmanship for the repair

For members with liability-only or other limited coverage with the Exchange, roadside assistance service is provided under your membership, not your insurance policy, and is subject to membership restrictions. Repairs, rentals and other benefits are subject to policy coverages and limits. Calling the Auto Club for AAA Accident Assist should only be done from a safe location and only after contacting the proper authorities. The lifetime warranty from a AAA Member Preferred Repairs Program facility excludes parts and materials, and is non-transferable. Other restrictions apply. Roadside Assistance is provided by independent service providers.

AUTOMOBILE CLUB OF SOUTHERN CALIFORNIA—PRIVACY NOTICE

Information We Collect. *We collect information about you to offer Auto Club member benefits as listed in the Member Guide. This includes information that you provide directly, such as your contact information; that you provide indirectly, such as when you call or visit us online; and that we collect from third parties.*

We also collect information about your transactions and experiences with us, affiliate partners, and other clubs/entities within the AAA federation. This includes, for example, information when you:

- Request Roadside Assistance (e.g., towing service)
- Purchase travel from a partner
- Use automotive services (e.g., AAA Approved Auto Repair or DMV Vehicle Registration)
- Use member services (e.g., AAA Discounts & Rewards).

Information We Use and Share. We may share your information with affiliates and third parties (such as within the AAA federation and with affiliate partners) to provide membership services, and for marketing purposes, including joint marketing with other financial companies with whom we have joint marketing agreements. We may also provide your information to service providers and business partners, as permitted or required by law, including for our everyday business purposes, such as processing your transactions, maintaining your accounts, responding to court orders and legal investigations, preventing fraud, and reporting to consumer reporting agencies. We may also provide your transaction and experience information and creditworthiness information to our affiliates for their everyday business purposes.
We may use your service location to identify your location to provide Roadside Assistance, and for: (i) internal analytics, including mileage calculations; (ii) quality-assurance initiatives and member surveys; (iii) Approved Auto Repair (AAR) facilities when a referral is requested; (iv) requesting assistance from emergency providers (e.g., police, fire); and (v) rental car providers if a referral is requested. We may share your service location with our authorized independent service providers, AAR facilities, our AAA personnel, and our affiliates.
Information Protection. We maintain physical, electronic, and procedural safeguards to protect your personal information. We require employees and vendors to keep your personal information (PI) confidential. Access to such information is provided to those who need it for their duties. We review the information-security practices of vendors with whom we share personal information.
Solicitation and Marketing. If you do not want offers from us or our affiliates, contact your local AAA branch or write to AAA Privacy Notice Inquiry, Attention: List Manager, PO Box 25001, A112, Santa Ana, CA 92799-5001, and provide your full name and street address, membership number, telephone number and email address along with your request to be placed in our Do Not Solicit File. Your request will take effect within 60 days. During this time, you may receive mailings that were already in progress. You will continue to receive AAA Westways magazine, other communications directly related to your membership, and promotional offers with your bills and renewal notices

California Privacy Rights
As of January 1, 2023, California residents have additional privacy rights to their PI, including the right to not be discriminated against for exercising any of these rights. You can request:

- a copy of your PI (subject to statutory exceptions) that we collected since January 1, 2022, including a disclosure of the categories of PI collected, sold, and shared for a business purpose;
- to delete PI we collected from you unless we need to keep it for certain legally permitted reasons. For example, we need your PI to provide your membership;
- to opt out of the sale of your PI if we sell it;
- to opt out of the sharing of your PI for cross context behavioral advertising purposes;
- to correct your PI;
- to limit our sharing of your sensitive personal information if we share it outside of legally permitted reasons.
-

You can request your information twice in a 12-month period. We must respond and provide your information within 45 days unless we inform you that we need more time, in which event we will have 90 days to respond.
To exercise your privacy rights, visit AAA.com/Privacy. Our Privacy Notice describes your rights with a link to exercise them. We may first confirm that you are a California resident and authenticate your identity through a third party. To designate someone to make a request on your behalf, or to make a request over the phone, please call (833) 612-6032. The online Privacy Notice at AAA.com /Privacy provides the most current version of this notice and discloses the categories of PI we collect, sell, and share for a business purpose.
This Notice Is Provided on Behalf of: Automobile Club of Southern California, Auto Club Enterprises, Auto Club Services LLC, and ACSC Management Services Inc.

TOLL-FREE NUMBERS

Roadside Assistance in CA	800-400-4222
Roadside Assistance Outside CA	800-222-4357
Request Roadside Assistance Online	AAA.com/Help
Insurance Services	877-422-2100
Travel Services and Hertz®	877-222-1020
Membership & Other Services	877-428-2277

Visit us at AAA.com

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